

304.12-275 Claimant's right to repair facility of choice -- Appraisal of damaged vehicle to include notice of right to choose -- Exemption.

- (1) An insurer shall inform a claimant upon notification of a motor vehicle damage claim that he or she has the right to choose the repair facility of his or her choice to repair a damaged vehicle.
- (2) After July 12, 2012, all appraisals shall include the following notice, printed in not less than ten (10) point, boldfaced type: "NOTICE: UNDER KENTUCKY LAW, THE CONSUMER AND/OR LESSEE HAS THE RIGHT TO CHOOSE THE REPAIR FACILITY TO MAKE REPAIRS TO HIS OR HER MOTOR VEHICLE."
- (3) The obligations set forth in this section shall not apply to the replacement or repair of automobile glass.

Effective: July 12, 2012

History: Created 2012 Ky. Acts ch. 64, sec. 5, effective July 12, 2012.